



admin@agigroup.com.au  
02 9190 2500  
agigroup.com.au

## Adviser contacts for AGI-administered group plans

### New business queries

Email: sales@agigroup.com.au  
Phone: 02 9190 2503

### All administration and review queries

Please contact AGI team members directly on the numbers below for reviews and general plan enquiries:

Email: admin@agigroup.com.au  
Phone: 02 9190 2500

### Claims

For submission of claim forms and enquiries of existing claim cases:

Email: au.ClaimsAdministratorsCorporate@aia.com  
aiaa.mailroom@converga.com.au

### All underwriting and commission queries

For submission of underwriting forms:

Email: au.agi@aia.com

To discuss active underwriting cases or enquire about commission:

Email: au.groupinsurance@aia.com  
Phone: 1800 238 728

### All continuation option applications and queries

Please contact AIA directly for these types of queries:

Email: au.groupinsurance@aia.com  
Phone: 1800 238 728

### Escalations and complaints

Please contact any AGI team member directly by email:

Email: admin@agigroup.com.au