



Adviser contacts

for AGI-administered group plans

New business queries

Email: sales@agigroup.com.au

Phone: 02 9190 2504

Administration and review queries

Reviews and general plan enquiries.

Email: admin@agigroup.com.au

Phone: 02 9190 2500

Claims

Submission of claim forms and enquiries of existing claim cases.

Email: au.ClaimsAdministratorsCorporate@aia.com **and:**

aiaa.mailroom@converga.com.au

Underwriting and commission queries

Submission of underwriting forms.

Email: au.agi@aia.com

Discuss active underwriting cases or enquire about commission.

Email: au.groupinsurance@aia.com

Phone: 1800 238 728

All continuation option applications and queries

Contact AIA directly for continuation option applications and queries.

Email: au.groupinsurance@aia.com

Phone: 1800 238 728

Escalations and complaints

Please contact the AGI team by email.

Email: admin@agigroup.com.au