

# MetLife at a glance

MetLife, Inc., through our affiliates and subsidiaries (“MetLife”), has helped generations of people around the world protect their families and finances. We are one of the world’s leading financial services companies, providing insurance, annuities, employee benefits, and asset management to our individual and institutional customers. MetLife has operations in more than 40 markets globally and holds leading positions in the United States, Japan, Latin America, Asia, Europe and the Middle East.

We are committed to building a more confident future for *all* of our stakeholders — employees, customers, shareholders, and the communities we serve.

150<sup>+</sup> years of operation

~49,000 employees

40<sup>+</sup> global markets where we operate

~\$30<sup>BILLION</sup> paid to policyholders globally in 2019

No. 48 on the 2020 Fortune 500<sup>®</sup> list

\$600<sup>BILLION</sup> in total assets under management<sup>1</sup>

## Financial Strength Ratings for Metropolitan Life Insurance Company<sup>2</sup>

Moody’s Investors Service Aa3

Standard & Poor’s Ratings Services AA-

A.M. Best Company, Inc. A+

Fitch Ratings AA-

<sup>1</sup> As of 12/31/2019. Includes all assets managed by MetLife Investment Management. See MetLife’s 2019 Sustainability Report for more information about total assets under management: <https://sustainabilityreport.metlife.com/report>.

<sup>2</sup> As of 1/15/2020. Ratings apply to Metropolitan Life Insurance Company financial strength and claims-paying ability and not the performance of any products. Please see [www.metlife.com/about-us/corporate-profile/ratings](http://www.metlife.com/about-us/corporate-profile/ratings) for current financial strength ratings.

# Where we are & what we do

## UNITED STATES

- Leading group benefits market position<sup>3</sup>
- Serves 96 of the top 100 Fortune 500<sup>®</sup> companies
- Serves more than 80% of all Fortune 500<sup>®</sup> companies
- Roughly \$80 billion in group life insurance claims paid over the past decade

## EUROPE, THE MIDDLE EAST & AFRICA (EMEA)

- Operates in 25 markets
- Leading position in several European markets<sup>4</sup>
- Leading position in several Middle Eastern markets<sup>5</sup>
- Leading provider of bancassurance and direct insurance in EMEA, with more than 200 partnerships

## LATIN AMERICA

- #1 life insurer in Mexico<sup>6</sup>
- #1 life insurer in Chile<sup>7</sup>
- #1 AFP in Chile<sup>8</sup>
- #1 life insurer in Latin America region<sup>9</sup>

## ASIA

- #2 foreign life insurer in Japan<sup>10</sup>
- #2 foreign life insurer in Korea<sup>11</sup>
- #2 life insurer for TM/direct marketing in China<sup>12</sup>
- #1 life insurer in Bangladesh<sup>13</sup>

<sup>3</sup> Excludes group medical insurance. Based on premiums, fees and other revenue. Source: Market data for 2019.

<sup>4</sup> Based on Gross Written Premium (GWP). Sources: Local regulators, insurance associations, as of 2018.

<sup>5</sup> Based on GWP. Sources: Local regulators, insurance associations, as of 2018.

<sup>6</sup> Based on GWP. Source: Asociación Mexicana de Instituciones de Seguros, 2019.

<sup>7</sup> Based on GWP. Source: Asociación de Aseguradores de Chile, 2019.

<sup>8</sup> Based on number of affiliates. Source: Superintendencia de Pensiones de Chile, 2019.

<sup>9</sup> Based on GWP. Source: Axco Global Statistics, 2019.

<sup>10</sup> Based on GWP. Source: Japan statutory filings, FY 2019.

<sup>11</sup> Based on GWP. Source: Korea Financial Supervisory Service, FY 2019.

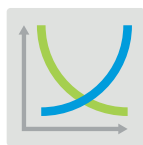
<sup>12</sup> Based on Standard New Premium. Source: Insurance Association of China, as of Dec. 31, 2019.

<sup>13</sup> Based on GWP. Source: Insurance Development and Regulatory Authority, FY 2019.

# Supporting people & communities

## THROUGH OUR INVESTMENTS

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- More than \$58 billion in Responsible Investments<sup>14</sup> under management, including green energy, infrastructure, and affordable housing
- Largest non-government sponsored agricultural mortgage lender in the U.S.<sup>15</sup>
- Signatory of U.N.-backed Principles for Responsible Investment<sup>16</sup>

## THROUGH OUR LEADERSHIP ON DIVERSITY & INCLUSION

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- First insurer to join U.N. Women Global Innovation Coalition for Change
- First U.S.-based insurer to sign U.N. Women's Empowerment Principles
- Signatory of CEO Action for Diversity & Inclusion pledge
- Signatory of Catalyst CEO Champions For Change pledge

## THROUGH OUR SOCIAL & ENVIRONMENTAL COMMITMENTS

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- First U.S.-based life insurer to join U.N. Global Compact
- First U.S.-based insurer to achieve carbon neutrality
- 33% reduction in annual global energy consumption from 2012–2019

## THROUGH OUR PHILANTHROPY

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- More than \$860 million in grants and \$85 million in program-related investments provided by MetLife Foundation from 1976–2019
- \$25 million committed by MetLife Foundation to COVID-19 response
- Additional \$5 million over three years committed by MetLife Foundation in June 2020 to advance racial equity in U.S.

<sup>14</sup> Investments that both achieve a market financial return and promote social and/or environmental benefits. Responsible Investments at MetLife include green investments, infrastructure, municipal bonds, and impact and affordable housing investments.

<sup>15</sup> Based on principal balance outstanding. Source: Federal Deposit Insurance Corporation, as of Dec. 31, 2019.

<sup>16</sup> The Principles for Responsible Investment were signed by MetLife Investment Management.

# Awards & recognition (2019–2020)



- **World's Most Admired Companies**  
FORTUNE Magazine<sup>17</sup>
- **America's Most Responsible Companies**  
Newsweek Magazine
- **Dow Jones Sustainability Indices North America Index**  
RobecoSAM
- **Global 100 Most Sustainable Corporations in the World**  
Corporate Knights
- **ENERGY STAR® Partner of the Year**  
U.S. Environmental Protection Agency
- **Leadership Grade on Climate Change**  
CDP Investor Report
- **FTSE4Good Sustainability Index**  
FTSE Russell
- **Fitwel Building Certifications**  
Fitwel
- **Bloomberg Gender-Equality Index**  
Bloomberg
- **Top Companies for Executive Women**  
National Association for Female Executives
- **Corporate Champions**  
Women's Forum of New York
- **100 Best Companies for Working Mothers**  
Working Mother Media
- **100 Best Adoption-Friendly Workplaces**  
Dave Thomas Foundation for Adoption
- **Best Places to Work for LGBTQ Equality**  
Human Rights Campaign
- **50 Best Companies for Latinas**  
LATINA Style
- **Award for Corporate Inclusion**  
Hispanic Association on Corporate Responsibility
- **Disability Equality Index**  
American Association of People with Disabilities and Disability:IN®
- **Best Employers for Diversity**  
Forbes Magazine
- **Top Military-Friendly Employers**  
GI Jobs Magazine
- **America's Top Corporations for Women's Business Enterprises**  
Women's Business Enterprise National Council

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